

SoundsUp FAQ

What does a SoundsUp subscription include?

Our premium subscription provides unlimited royalty-free music licensing for any online or streaming video projects created during the subscription period. This means your video can be monetized without copyright issues. Our subscriptions are month-to-month and can be cancelled or renewed at anytime.

What does a SoundsUp free account include?

Free account users can preview music and track favorite songs. Your listening history and favorite song information can be accessed from the “My Music” page.

Does my license end after my subscription expires?

The music you use is licensed for life on any videos that are uploaded during the subscription period. New projects cannot be created once your subscription ends.

How do I cancel my subscription?

You can unsubscribe anytime under the “My Subscription and Payment” tab in your accounts page. Your subscription will still be valid until the end of your current period regardless of when you decide to cancel.

What kind of payment options are there?

Currently we only support payment processing through PayPal but will be expanding these options in the future.

What do I do if I receive a copyright claim?

Send us a chat message through our website or email us at hello@soundsup.io with information on the song you used as well as a link to your video and we will have the copyright claim cleared for you.

Are there options to license music for commercial and offline use?

We currently do not offer a subscription for commercial or offline use but plan to do so in the future. We are still able to license individual songs on a per project basis. For more information, chat with us directly on our website or email us at hello@soundsup.io with the song you're interested in, as well as details on the proposed video project.

Do you offer promotional accounts for influencers?

We offer free and/or discounted accounts through our YouTube Partnership Program. For information on minimum requirements, please email us at hello@soundsup.io with a link to your channel.

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What do the Premium (P) and CC-BY (C) symbols next to song titles mean?

Premium (P) songs are hand-picked songs that are exclusive to our SoundsUp library. CC-BY (C) songs are licensed under Creative Commons and simply means that you need to add artist credit in your video descriptions - instructions can be found on the song details page.